

Office of the Ombudsman	Address	Contact Details	Areas of Jurisdiction
Ahmedabad	Office of Insurance Ombudsman 2nd floor, Ambica House, Nr. C.U. Shah Collage, Aahram Road, Ahmedabad – 380 014	Tel: - 079-27545441/27546139 Fax: 079-27546142 Email: - bimalokpal.ahmedabad@gbic.co.in	Gujarat, UT of Dadra@ Nagar Haveli, Daman & Diu
Bangalore	Office of the Insurance Ombudsman, Jeevan Soudha Building, PID No.57-27-N-19, Ground Floor, 19/19, 24th Main Road, JP Nagar, 1st Phase, Bengaluru-560 078.	Tel.:- 080-26652048 / 26652049 Email:- bimalokpal.bengaluru@gbic.co.in	Karnataka
Bhopal	Office of Insurance Ombudsman, Janak Vihar Complex, 2nd floor, 6, Malviya Nagar, Opp. Airtel, Near New Market, Bhopal (M.P.) – 462 023	Tel: 0755-2769201/2769202 Fax: 0755-2769203 Email id: - bimalokpal.bhubaneshwar@gbic.co.in	Madhya Pradesh & Chhattisgarh
Bhubaneswar	Office of Insurance Ombudsman 62, Forest Park, Bhubaneswar – 751 009	Tel: 0674-2596455/2596003 Fax: 0674-2596429. Email Id: - bimalokpal.bhubaneshwar@gbic.co.in	Orissa

Chandigarh	Office of the Insurance Ombudsman, S.C.O. No. 101-103, 2nd Floor, Batra Building, Sector -17-D, Chandigarh – 160 017	Tel: 0172-2706468/2705861 Fax: 0172-2708274 Email id: - bimalokpal.chandigarh@gbic.co.in	Punjab, Haryana, Himachal Pradesh, Jammu & Kashmir, UT of Chandigarh
Chennai	Office of Insurance Ombudsman, Fathima Akthar Court, 4th Floor, 453 (old 312), Anna Salai, Teynampet, Chennai – 600 018	Tel: 044-24333668/24335284 Fax: 044-24333664 Email id: - bimalokpal.chennai@gbic.co.in	Tamil Nadu and Union Territories - Pondicherry Town and Karaikal (which are part of Union Territory of Pondicherry).
New Delhi	Office of Insurance Ombudsman, 2/2 A, Universal Insurance Bldg, Asaf Ali Road, New Delhi – 110002	Tel: 011-23237539/23232481 Fax: 011-23230858 Email Id: - bimalokpal.delhi@gbic.co.in	Delhi
Guwahati	Office of Insurance Ombudsman, “Jeevan Nivesh”, 5th Floor, Near Panbazar Over bridge, S.S. Road, Guwahati – 781 001 (Assam)	Tel: - 0361-2132204/05 Fax: 0361-2732937 Email Id: - bimalokpal.guwahati@gbic.co.in	Assam, Meghalaya, Manipur, Mizoram, Arunachal Pradesh, Nagaland and Tripura
Hyderabad	Office of Insurance Ombudsman, 6-2-46, 1st Floor, Moin Court, A.C. Guards, Lakdi-Ka-Pool, Hyderabad – 500 004	Tel: 040-65504123/23312122 Fax: 040-23376599 Email: - bimalokpal.hyderabad@gbic.co.in	Andhra Pradesh, Telangana, UT of Yanam & part of the UT of Pondichery

Ernakulam	Office of Insurance Ombudsman 2nd Floor, CC 27/2603, Pulinet Building, Opp. Cochin Shiyard, M.G. Road, Ernakulam – 682 015	Tel: 0484-2358759/2359338 Fax: 0484-2359336 Email: - bimalokpal.ernakulam@gbic.co.in	Kerala, UT of Lakshadweep, Mahe
Jaipur	Office of Insurance Ombudsman Jeevan Nidhi – II, Ground Floor, Bhawani Singh Road, Ambedkar Circle, Jaipur – 302 005	Tel: 0141-2740363 Email: - bimalokpal.jaipur@gbic.co.in	Rajasthan
Kolkata	Office of Insurance Ombudsman 4th Floor, Hindusthan Bldg, Annexe 4, C.R. Avenue, Kolkata – 700 072	Tel: 033-22124339/22124340 Fax: - 033-22124341 Email: - bimalokpal.kolkata@gbic.co.in	West Bengal, Sikkim and UT of Andaman and Nicobar Islands
Lucknow	Office of Insurance Ombudsman Jeevan Bhawan, Phase – 2, 6th Floor, Nawal Kishore Road, Hazaratganj, Lucknow – 226 001	Tel: 0522-2231331/2231330 Fax: 0522-2231310 Email: - bimalokpal.lucknow@gbic.co.in	Districts in Uttarpradesh - Laitpur, Jhansi, Mahoba, Hamirpur, Banda, Chitrakoot, Allahabad, Mirzapur, Sonbhadra, Fatehpur, Pratapgarh, Jaunpur, Varanasi, Gazipur, Jalaun, Kanpur, Lucknow, Unnao, Sitapur, Lakhimpur, Bahraich, Barabanki, Raebareli, Sravasti, Gonda, Faizabad, Amethi, Kaushambi, Balrampur, Basti, Ambedkarnagar, Sultanpur, Maharajgang, Santkabirnagar, Azamgarh, Kushinagar, Gorkhpur, Deoria, Mau, Ghazipur, Chandauli, Ballia, Sidharathnagar.

Mumbai	Office of Insurance Ombudsman 3rd Floor, Jeevan Seva Annexure, S.V. Road, Santacruz(W), Mumbai – 400 021	Tel: 022-26106889/6552/6928/6671 Fax: - 022-26106052 Email: - bimalokpal.mumbai@gbic.co.in	Goa and Mumbai (excluding Navi Mumbai and Thane)
Pune	Office of Insurance Ombudsman II Floor, Jeevan Darshan, NC Kelkar Road, Narayanpeth, Pune – 411 030	Tel: 020-32341320 Email: - bimalokpal.pune@gbic.co.in	State of Maharashtra, Navi Mumbai and Thane
Patna	Office of the Insurance Ombudsman, 1st Floor, Kalpana Arcade Building, Bazar Samiti Road, Bahadurpur, Patna - 800 006.	Email:- bimalokpal.patna@gbic.co.in	Bihar and Jharkhand
Noida	Office of the Insurance Ombudsman, Bhagwan Sahai Palace, 4th Floor, Main Road, Naya Bans, Sector-15, Gautam Budh Nagar, Noida	Email:- bimalokpal.noida@gbic.co.in	States of Uttaranchal and the following Districts of Uttar Pradesh: Agra, Aligarh, Bagpat, Bareilly, Bijnor, Budaun, Bulandshehar, Etah, Kanooj, Mainpuri, Mathura, Meerut, Moradabad, Muzaffarnagar, Oraiyya, Pilibhit, Etawah, Farrukhabad, Firozabad, Gautam Budh Nagar, Ghaziabad, Hardoi, Shahjahanpur, Hapur, Shamli, Rampur, Kashganj, Sambhal, Amroha, Hathras, Kanshiramnagar, Saharanpur.